

NEWS ...

from the Illinois House of Representatives

FOR IMMEDIATE RELEASE:

May 6, 2008

FOR MORE INFORMATION

State Rep. Bob Flider

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Flider and Citizens Utility Board Hosting Phone Bill Clinics to Help Consumers Save Money

DECATUR— State Rep. Bob Flider (D-Mt. Zion) and the Citizens Utility Board (CUB) will be hosting two Phone Bill Clinics on Wednesday, May 7 in Decatur. The phone bill clinics will offer local residents a free analysis of their phone bill, show them how to reduce the cost of their telephone service and alert them to phone scams that commonly victimize consumers.

“As we continue to struggle with a sluggish economy, working families have a hard enough time trying to make ends meet without having to worry about outrageously high phone bills,” Flider said. “It is vital that we give consumers the tools they need to prevent themselves from being taken advantage of by phone scams or paying exorbitant or fraudulent charges on their phone bill.”

Flider will co-host two phone bill clinics in Decatur on Wednesday, May 7th:

- **9 AM - 12 PM, Decatur-Macon County Senior Center, 1430 North 22nd St.**
- **2 PM - 5 PM, Macon County Office Building, Room 514, 141 S. Main St.**

The free phone bill clinics will offer local residents a one-on-one phone bill analysis from a phone bill specialist with CUB to help them cut unneeded and often costly features from their phone service. In addition, these clinics will also educate local residents about issues such as telephone slamming. According to the Federal Communications Commission (FCC), slamming is the illegal practice of changing a consumer's telephone service without permission. Attendees should bring a copy of their phone bill.

“All too often, consumers get the short end of the stick when it comes to the cost their phone bills,” Flider added. “I encourage anyone who thinks they are paying too much for their phone service or who thinks they may be a victim of a phone scam to come to one of our phone bill clinics.”

To RSVP for Flider’s phone bill clinics, please contact his constituent service office at (217) 428-2708.

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